

## SERVICE REQUEST FORM

(This form is also available at: <https://www.bendmakusa.com/forms>)

Date:	Company Name:		
Contact Person:	Business Address:		
Customer Phone #:	City:	State:	Zip:
Customer PO #:	eMail:		
Machine Model #:	Machine Serial #:		

Please describe the issues of the machine:

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Please note a that a service ticket can not be generated without the machine's model and serial numbers. You may fill out this form and email to [service@bendmakusa.com](mailto:service@bendmakusa.com) or fax to (813) 333-0450

(833) 236-3625 

Service@bendmakusa.com 

www.bendmakusa.com 

10417 S. County Rd 39, Lithia, FL 33547

BendmakUSA reserves the right to use the company service team as well as authorized third party professionals and contractors in order to provide repairs, installation, service, preventative maintenance and training for Bendmak equipment, accessories, add-on products, parts and tooling. All of our BendmakUSA business partners and contractors are expected to enforce the same safety precautions and quality workmanship requirements as our employees.

**Before Our Visit:**

You will receive a call from one of our service experts at least 24 hours prior to our visit to discuss the safety requirements of your business, the procedures BendmakUSA employees or our third party authorized contractors are expected to follow.

**During Our Visit:**

In order to keep everyone safe during our visit at your facility, you can expect BendmakUSA team to wear proper and protective clothing and gear, keep safe physical distance as much as possible, and inform you on the progress of the visit as often as possible,

**After Our Visit:**

As soon as we are done servicing your equipment, we will properly dispose any trash or supplies used during the visit, disinfect the areas where operators touch (controller, buttons etc.) and provide you with a report explaining the outcome of the visit and schedule the next visit if necessary.

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