



Thank You
FOR YOUR PURCHASE

PRE-INSTALLATION INSTRUCTIONS

Company Name:

Contact Person:

Contact Person eMail:

Salesperson:

Machine Model #:

Machine Serial #:

As BendmakUSA team, we would like to take this opportunity to tell you how grateful we are for your business and thank you for the purchase of your Bendmak machine.

We have great news for you! Your machine has left our facility on _____ and it is on its way to you. To assist you with the arrival of your machine and make it a seamless experience, we encourage you to review the following instructions.

Your Responsibilities:

- As soon as you receive your machine, please remove all packaging material from the machine and inspect for any damage before you autograph the delivery paperwork. If there is any damage on the machine, please make certain they are noted on the paperwork and take as detailed pictures and/or videos of the damages. Then proceed with filing a shipping damage claim with the trucking company as soon as possible. Also, please contact your salesperson and report the incident.
- It is the customer's responsibility to make sure the space is ready for machine delivery. BendmakUSA service team shall not bolt machines on the ground or make any necessary preparations at your facility. If you are not sure about the exact dimensions and weight of the machine and concerned about not being able fit it on the space you allocated for it, please contact us at service@bendmakusa.com as quickly as possible and request a detailed lay out plan of your machine and open up available space for your machine, if needed.

(833) 236-3625



Service@bendmakusa.com



www.bendmakusa.com



10417 S. County Rd 39, Lithia, FL 33547

- It is NOT the responsibility of BendmakUSA to have power to the machine. In order to avoid any significant delays, this should be done by you or a electrician prior to a BendmakUSA Service Expert arriving (if applicable) to perform any work on your machine at your facility.
- Please carefully review the manual that comes with the machine located in the electrical panel in order to familiarize yourself with the machine's features and operating principles.
- Please fill out the "Warranty Registration Form" and email to service@bendmakusa.com or fax to (813) 333-0450 on the date you receive your machine. Note that the beginning of the warranty coverage period is the day the machine is delivered to you.

Our Responsibilities:

- If installation and training is included with your purchase, the BendmakUSA Service Expert will go over the features and operating principles of the machine on site.
- If installation and training is included with your purchase, the BendmakUSA Service Expert will perform the machine start-up, the integration and set up of any components and test all functions for proper operation.
- The BendmakUSA Service Expert will train the machine operator and review the instructions manual, address the questions and concerns of the operator.
- The BendmakUSA Service Expert will review lubrication points, make the operator familiarize with all critical hydraulic, electrical and mechanical components and get the operator's autograph upon the completion of the installation/training acknowledging the receipt of services provided by the BendmakUSA Service Expert.

Your satisfaction is our primary goal and if you have any questions or concerns, please feel free to call (833) 236-3625 or email service@bendmakusa.com .

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